

## Lean Six Sigma Green Belt



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Silah Gulf is pleased to announce that staff have recently completed a Lean Six Sigma Green Belt course. “This underpins Silah’s Learning and Development Strategy to get its maturing workforce accredited in internationally recognised qualifications” said Mr Ricardo Langwieder-Görner Silah’s Chief Executive Officer.

“The course is specifically dedicated to a services operation where someone can become a Lean Six Sigma Green Belt in a non-manufacturing environment. It is intended for everyone where Lean Six Sigma is being deployed. As Lean Six Sigma Projects are executed across the organisation everyone needs to be

aware of the key tools and concepts of the Lean Six Sigma Methodologies, and therefore it is key to get as many employees as possible accredited” he added

Silah Gulf is a premium, multi award winning customer experience solutions provider headquartered in the Kingdom of Bahrain. Silah was launched in 2009 as a Joint Venture in the Middle East region by UK based Merchants (Dimension Data) and Bahrain’s eGovernment Authority and has operations in Bahrain, Kuwait, Saudi Arabia and the UAE. Silah has a workforce of over 750+ professionals and specialises in end-to-end customer experience solutions in the Telecom, Banking, Government, Retail and Travel sectors.