

Bahrain's Silah Gulf CEO honored with regional leadership award



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Within the annual Asian Leadership Awards (ALA), Silah Gulf CEO, Ricardo Langwieder-Goerner, was honored with the “Asian Outsourcing Leadership Award”. In its 5th Year, the Asian Leadership Awards, organized by the World Sustainability Congress, recognizes the achievements of leading business visionaries across key industry sectors and honors their contributions towards the region’s economic development.

“I am very honored with this recognition and accept it in behalf of the entire Silah staff. It is their dedication and excellence that made this achievement possible.” said Silah Gulf CEO, Mr. Ricardo Langwieder-Goerner, he further commented “With Silah Gulf at its forefront, the Bahrain outsourcing and services industry with its abundant talent pool is clearly creating momentum. I am proud to be part of this success story.” On this occasion Dr. R. L. Bhatia,

Founder of the World CSR day & World Sustainability Congress commented: “The customer service industry is the largest direct employment engine in the outsourcing industry. It offers attractive career development opportunities for young professionals. Since Mr. Langwieder-Goerner took the helm just two years ago, he has transformed Silah from a local player to a regional Industry leader, growing its workforce by over 65% to over 750 professionals and attracting A-Brands in Bahrain and the GCC. Silah Gulf is not only paving the customer experience industry in Bahrain, but has put Bahrain as a key nearshore hub on the GCC outsourcing map.”

Silah Gulf (Silah), is a premium, multi-award winning customer experience solutions provider headquartered in the Kingdom of Bahrain. Silah was launched in 2009 as a Joint Venture in the Middle East region by UK based Merchants (Dimension Data) and Bahrain’s eGovernment Authority. It has operations in Bahrain, Kuwait, Saudi Arabia and the UAE.