

## Silah Gulf 's Chief Executive awarded Asian Outsourcing Award



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Ricardo Langwieder-Goerner, chief executive of Silah Gulf, a leading customer experience solutions specialist headquartered in the Kingdom of Bahrain, has won a prestigious award at the Asia BPO Summit 2016. He received the “Most talented Leader In Outsourcing Industry” Award at the award ceremony held at the Taj Lands End in Mumbai, India.

The Asia BPO Summit, organised by *the Asian Outsourcing Congress & Awards*, now in its 5th consecutive year is celebrating outstanding organizations and leaders in the outsourcing sector. The rigorous judging process, using panels of independent judges, makes the awards among the most coveted in the industry.

The judges said they were impressed with Ricardo's "evident commitment and strong value- driven ethos, combined with leadership skills". They added: "Ricardo is an industry thought leader and veteran, who brings a broad experience of the outsourcing sector and its global dynamics."

Ricardo Langwieder-Goerner said: "It was an honour to receive this award, but it is one I share with all those at Silah Gulf who work tirelessly to provide our customers an outstanding experience. In spite of our competitive environment, new technologies and exiting digital enhancements in our industry, we must stay true to our commitment to quality, our clients and our most important asset - our people"

Prior to heading Silah Gulf, Ricardo Langwieder-Görner has worked with several leading global BPO companies heading key growth and transformation initiatives in Europe, Africa, Asia, the US and South America.

Silah Gulf is a premium, multi-award winning customer experience solutions provider headquartered in the Kingdom of Bahrain. Silah was launched in 2009 as a Joint Venture in the Middle East region by UK based Merchants (Dimension Data) and Bahrain's eGovernment Authority and has operations in Bahrain, Kuwait, Saudi Arabia and the UAE. Silah has a workforce of over 750+ professionals and specializes on End-to-end customer experience solutions in the Telecom, Banking, Government, Retail and Travel space.